

Ronie M. Rosales

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Contact Number: +639176064640

Educational Background:

Southville International School and Colleges

2010-2014

Bachelor of Science in Information Technology

Work Experience:

HSBC Electronic Data Processing (Philippines) Inc

October 2016 – Present

Assistant Manager – Quality Level 1 (GCB7)

- Performs daily Quality Audits on the investigations performed by the Transaction Monitoring Operations Team
- Delivers daily, monthly and weekly Quality Reports to the Operations Team as well as the corresponding business partners in a timely manner
- Provides support to the operations team in order to maintain and ensure quality work outputs

HSBC Electronic Data Processing (Philippines) Inc

August 2015 – October 2016

Quality Assurance Executive (GCB8)

- Performs daily Quality Audits on the investigations performed by the Transaction Monitoring Operations Team
- Delivers daily, monthly and weekly Quality Reports to the Operations Team as well as the corresponding business partners in a timely manner
- Provides support to the operations team in order to maintain and ensure quality work outputs

HSBC Electronic Data Processing (Philippines) Inc

2014 – August 2015

AML Executive (GCB8)

- Conducts investigations on potentially anomalous customer behavior to mitigate financial crime risk to the bank using various internal and external systems available.
 - Screens onboarding and existing customers using the prescribed internal and external systems.
 - Delivers Daily Reports to the corresponding business partners in a timely manner
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Skills and Areas of Expertise:

- Highly Proficient in Programming (Java, C#, Visual Basic)
- Highly Proficient with Microsoft Office Applications

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- Proficient with various Image and Video Editing software
- Strong Communication Skills
- Strong Critical Thinking Skills
- Highly Proficient in Database Management

References

Available upon Request